

A large, stylized sun logo with a white circle and yellow rays, set against a light gray diamond background.

# **West Virginia's Employee Referral Program Booklet**

**January 2021**

**Sponsored by:**



## Emergency Phone Numbers

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If you need immediate health assistance, please call 911 or contact the needed toll-free hotline listed below:

National Suicide Prevention Hotline:	1-800-273-8255
National Child Abuse Hotline:	1-800-422-4453
National Domestic Violence Hotline:	1-800-799-72331-800-787-3224 (TTY)
National Sexual Assault Hotline:	1-800-656-4673
National Alliance on Mental Illness:	1-800-950-6264
WV Gamblers Anonymous Hotline:	1-855-222-554

## For 24/7 Assistance:

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CALL OR TEXT THE HELP LINE:

1-844-HELP4WV (1-844-435-7498)

OR

TO CHAT: [www.help4wv.com](http://www.help4wv.com)

For additional information regarding assistance program:

Bureau for Behavioral Health  
350 Capitol Street, Room 350  
Charleston, WV 25301-3702  
304-356-4829

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**Disclaimer:**

**No liability can be accepted by the State of West Virginia for any services, treatments, or counseling provided by the listed agencies or their employees, or any acts of wrongdoing by the same. The individual and/or his or her family or representative are encouraged to evaluate any agency to determine if it will meet the individual’s or family’s needs.**

## **How Does the Employee Referral Program Work?**

The Employee Referral Program (ERP) provides employees and their families with opportunities to obtain assistance for a variety of personal problems which may affect their continued functioning as productive members West Virginia State Government or society as a whole. Confidential referrals are made for treatment with independent, off-site, professionals who are experienced in a wide range of issues including:

- Workplace concerns
- Grief and loss
- Interpersonal conflicts
- Addiction and recovery
- Anxiety, depression, trauma
- Stress management
- Mental wellness
- Parenting or eldercare support
- Financial issues

The ERP services are voluntary. If you are interested in learning more about the ERP services available to you, please contact your Human Resources designee or supervisor who will provide you with assistance and guidance identifying resources found in this booklet. Your agency, along with the Division of Personnel and the Department of Health and Human Resources, encourages use of the ERP by making this resource convenient and available to employees.

## **What Is My Insurance Coverage?**

What costs will my health benefits cover? Your benefits are dependent upon the plan you've joined. Managed care plans cover the same types of services as described for the Public Employees Insurance Agency (PEIA) Indemnity Plan.

### **Mental Health and Chemical Dependency and Substance use Benefits:**

#### **PEIA INDEMNITY PLAN**

### **Outpatient Services**

Outpatient mental health, chemical dependency and substance use services are limited to a maximum of 20 visits per patient per plan year for short-term individual and/or group outpatient mental health and chemical dependency services. This benefit includes evaluation and referral, diagnostic, therapeutic, and crisis intervention services performed on an outpatient basis (includes a physician's office).

## **Inpatient or Partial Hospitalization Services**

Inpatient programs and outpatient partial hospitalization day programs for mental health, chemical dependency and substance use services are limited to a maximum of 30 days per patient, per plan year. For outpatient, partial-day programs, two (2) outpatient days will be counted as one (1) inpatient day when applying the 30-day maximum.

This information is subject to change so be sure to read your current benefit booklet or call your plan for instructions before getting services.

## **Managed Care Plans**

Each managed care plan has its own referral procedures for using mental health and chemical dependency benefits. Co-payments also vary from plan to plan. Be sure to read your benefit booklet or call your plan for instructions before getting services.

## **Community Behavioral Health Centers**

### **Types of Services Available through Community Behavioral Health Centers**

*Adult Residential Programs* serve males and females over the age of 18. These programs provide individual and group counseling, support groups, and other services within an intensive 24-hour therapeutic environment. Contact the individual programs for information concerning admission procedures and payment requirements.

*Adult Transitional Living Services* provide a supportive living environment for adults who are in the process of recovery from addiction and who have generally completed a more intensive treatment program (usually residential).

*Specialized Services for Women* include a variety of programming directed to the specific needs of women who abuse alcohol or other drugs. These services include outreach services, outpatient treatment services, extended residential treatment/transitional living services, and residential treatment services which make it possible for women to continue residing with their children while receiving treatment.

*Adolescent Treatment Services* include outpatient, intensive outpatient, and residential treatment services tailored to the specific treatment needs of adolescent substance users.

### ***Appalachian Community Health Center***

The Appalachian Community Health Center is a comprehensive fully licensed behavioral health center established for the benefit of the public. The Center's primary service region is a rural four county area made up of Barbour, Randolph, Tucker and Upshur Counties of West Virginia.

The Appalachian Community Center provides an array of services for and including children, adults, developmental disabilities, alcohol and drug abuse, consultation and education, psychological evaluations, psychiatric evaluations, and information and referral services.

Appalachian Community Health Center Offices:

Barbour County

124 Greystone Court  
Belington, WV 26416  
Phone: (304) 823-3873

Upshur County

27 S. Kanawha Street  
Buckhannon, WV 26201  
Phone: (304) 472-2022

Tucker County

601 Walnut Street  
Parsons, WV 26287  
Phone: (304) 478-2764725

Appalachian Community Health Center

725 Yokum Street  
Elkins, WV 26241  
Phone: (304) 636-3232  
Toll-free: 1-888-357-3232  
Website: <http://www.achcinc.org>

***EastRidge Health Systems***

EastRidge Health Systems is the comprehensive behavioral health center that serves the citizens of Berkeley, Jefferson and Morgan Counties in West Virginia. It provides mental health, substance use and intellectual/developmental disability services for all age groups. EastRidge offers the majority of services out of three outpatient clinic sites located in Martinsburg, Kearneysville, and Berkeley Springs. In addition, specialized services are offered at several additional sites in Martinsburg and Hedgesville. In any given year, EastRidge Health Systems staff serve approximately 4,000 customers with mental illness, substance use disorders, or intellectual/developmental disabilities.

East Ridge Health Systems Offices: **24-Hour Crisis Number 855-807-1258**

235 South Water Street  
Martinsburg, WV 25401  
Phone: (304) 263-8954  
Website: <http://www.eastridgehealthsystems.org>

Morgan County

89 Sugar Hollow Road  
PO Box 637  
Berkeley Springs, WV 25411  
Phone: (304) 258-2889

Jefferson County

340 Edmond Road Suite D  
Kearneysville, WV 25430  
Phone: (304) 725-7565

### ***FMRS Health Systems, Inc.***

FMRS Health Systems, Inc. offers specialized programs to meet the needs of children and adults experiencing emotional, behavioral, developmental, or substance use problems.

FMRS Health Systems, Inc.  
101 South Eisenhower Drive  
Beckley, WV 25801  
Phone: (304) 256-7100  
Website: <http://www.fmars.org>

FMRS Health Systems, Inc., Satellite Offices:

Fayette County

209 West Maple Avenue  
Fayetteville, WV 25840  
Phone: (304) 574-2100

Raleigh County

101 S. Eisenhower Drive  
Beckley, WV 25801  
Phone: (304) 256-7100

Monroe County

1 Middle Street  
PO Box 527  
Union, WV 24983  
Phone: (304) 772-5452

Summers County

198 Pleasant Street  
Hinton, WV 25951  
Phone: (304) 466-3899

### ***Logan-Mingo Area Mental Health, Inc.***

Logan-Mingo Area Mental Health, Inc. provides mental health and substance use services including adolescents and DUI/DWI offenders.

Logan-Mingo Area Mental Health, Inc.  
174 LMAMH Center Road  
Logan, WV 25601  
Phone: (304) 792-7130

Mingo County

2954 Buffalo Creek Road  
Chattaroy, WV 25667  
Phone: (304) 235-2954

### ***Northwood Health Systems***

Northwood Health Systems provides cost-effective, quality care for children, adolescents, adults and senior citizens with emotional problems, intellectual and developmental disabilities, mental illness and drug and alcohol addictions.

Northwood Health Systems  
2121 Eoff Street  
PO Box 6400  
Wheeling, WV 26003  
Phone: (304) 234-7777  
Website: <http://www.northwoodhealth.com>

## ***Potomac Highlands Guild***

The Potomac Highlands Guild provides comprehensive behavioral health services for people residing in the eastern West Virginia counties of Pendleton, Hampshire, Mineral, Hardy and Grant. Services include psychological services; individual, group and family therapy; DUI safety and treatment program; social work and case management; behavior management, nursing and MR/DD program; day treatment for developmentally disabled and long-term mentally ill adults, and residential services.

Potomac Highlands Guild  
PO Box 1119  
7 Mountain View Street  
Petersburg, WV 26847  
Phone: (304) 257-1155  
Website: <http://www.potomachighlandsguild.com>

**24-hour hotline: 1-800-545-HELP (4357)**

## ***Pretera Center for Mental Health Services***

Pretera Center provides a broad range of services from general outpatient services to children, adults, and families, to specialized services for more intensive care. Additionally, Pretera Center offers a variety of addictions services including recovery coaching, outpatient, detoxification, public inebriate services, both long- and short-term residential housing and permanent recovery housing.

Pretera Center for Mental Health Services  
3375 US Route 60, East  
PO Box 8069  
Huntington, WV 25705  
Phone: (304) 525-7851  
Website: <https://www.pretera.org>

**24-hour hotline access: 1-877-399-7776**

### Pretera Center for Mental Health Services Satellite Offices:

#### Boone County

376 Kenmore Drive  
Danville, WV 25053  
Phone: (304) 369-1930

#### Clay County

602 Main Street  
Clay, WV 25043  
Phone: (304) 587-4205

#### Cabell County

Pretera at Pine Crest  
5600 U.S. Route 60, East  
Huntington, WV 25705  
Phone: (304) 525-7851

Margarette R. Leach Center for  
Youth and Families  
1 Pretera Way  
Huntington, WV 25705  
Phone: (304) 399-1970

Kanawha County

Pretera Addictions Recovery Center East  
96 MacCorkle Avenue  
So. Charleston, WV 25303  
Phone: (304) 414-3075

511 Morris Street  
Charleston, WV 25301  
Phone: (304) 341-0511

Lincoln County

25 Lincoln Plaza  
Branchland, WV 25506  
Phone: (304) 824-5790

Putnam County

3738 Teays Valley Road, Suite B  
Hurricane, WV 25526  
Phone: (304) 414-3076

Mason County

710 Viand Street  
Point Pleasant, WV 25550  
Phone: (304) 675-2361

Wayne County

145 Kenova Avenue  
Wayne, WV 25570  
Phone: (304) 272-3466

***Seneca Health Services, Inc.***

Seneca Health Services, Inc. provides community-based behavioral health services to adults and children/adolescents with a mental illness, a developmental disability or substance use problem. Seneca strives to improve the quality of life of the target population(s) in Nicholas, Pocahontas, Greenbrier, and Webster counties in West Virginia.

Seneca Health Services, Inc.  
1305 Webster Road  
Summersville, WV 26641  
Phone: (304) 872-6503  
Website: <http://www.shsinc.org>

Seneca Health Services, Inc. satellite offices:

Nicholas County

#1 Stevens Road  
Summersville, WV 26651  
Phone: (304) 872-2659

Webster County

70 Parcoal Road  
Webster Springs, WV 26288  
Phone: (304) 847-5425

Pocahontas County

704 3<sup>rd</sup> Avenue  
Marlinton, WV 24954  
Phone: (304) 799-6865

Greenbrier County

804 Industrial Park Road, Suite 1  
Maxwelton, WV 24957  
Phone: (304) 497-0500

## ***Southern Highlands Community Mental Health Center***

Southern Highlands Community Mental Health Center offers an array of mental health, substance use, and community support services for the chronically mentally ill, addicted, and/or intellectual/developmentally disabled individuals – both for children and adults.

Southern Highlands Community Mental Health Center  
200 12<sup>th</sup> Street Extension  
Princeton, WV 24740  
Phone: (304) 425-9541  
Crisis line: 1-800-615-0122

Website: <http://shcmhc.com/>

### Southern Highlands Community Mental Health Center Satellite Offices:

The Mullens Clinic  
102 Howard Avenue  
Mullens, WV 25882  
Phone: (304) 294-5353

Princeton Clinic  
200 12th Street Extension  
Princeton, WV 24740  
Phone: (304) 425-9541

The Welch Clinic  
19805 Coal Heritage Road  
Welch, WV 24801  
Phone: (304) 425-9541

## ***Westbrook Health Services***

Westbrook Health Services provides an array of services including Mental Health Services, Substance use Day Program Services, Developmental Disabilities Services, Rosewood Group Services (including individual therapy in depression, anxiety and panic disorders, eating disorders, trauma disorders, grief and transitional stages, chronic mental illness, marriage and family problems; and, group therapy in sexual abuse (for adolescents), adult survivors of childhood trauma, anxiety and panic, and parent education), Residential Program Services, and the AMITY Program (detoxification of substance use/dependency problems.)

Westbrook Health Services  
Administrative Offices  
2121 East Seventh Street  
Parkersburg, WV 26101  
Phone: (304) 485-1721  
Crisis line: 1-800-485-1725 or 1-800-579-5844

Website: <http://www.westbrookhealth.com/>

Westbrook Health Services Satellite Offices:

Amity Detox and Treatment Center

1011 Mission Drive  
Parkersburg, WV 26101  
Phone: (304) 485-1781

Jackson County Office

3366 Charleston Road  
Ripley, WV 25271  
Phone: (304) 372-6833

New Day Crisis Stabilization Unit

2121 ½ Seventh Street  
Parkersburg, WV 26101  
Phone: (304) 485-1721 ext. 158

Pleasants County Office

210 2<sup>nd</sup> Street  
St. Marys, WV 26170  
Phone: (304) 684-2656

Residential Division and Emerson Avenue Day Program

3303 Emerson Avenue  
Parkersburg, WV 26104  
Phone: (304) 485-1785

Ritchie County Office

713 East Main Street  
Harrisville, WV 26362  
Phone: (304) 643-2996

Roane County Office and MR/DD Day Program

227 Clay Road  
Spencer, WV 25276  
Phone: (304) 927-5200

The Genesis Program for Women

2121 7<sup>th</sup> Street  
Parkersburg, WV 26101  
Phone: (304) 991-4781

## **Addiction Residential Treatment Services for Adults**

### ***Alpha Chemical Dependency Treatment Unit***

The Alpha Chemical Dependency Treatment Unit (ACT) is a community-based residential addiction program for adult males and females with a primary diagnosis of mental illness and chemical dependence. It is a highly structured program with a specialized multi-disciplinary team that addresses the physical, mental, social, and spiritual aspects of recovery from addiction. 10 Treatment Beds; Length of stay: 21 – 28 days

Valley Health Care

100 Crosswind Drive  
Fairmont, WV 26554  
Phone: (304) 363-2228

New Beginnings

820 Elysian Avenue  
Morgantown, WV 26501  
Phone: (304) 367-1625

Website: <http://www.valleyhealthcare.org/index.cfm/programs/chemical-dependency/>

### ***AMITY Center***

Provides clinically managed residential detoxification services; drug and alcohol treatment for males and females. Accepts Chapter 27 involuntarily committed clients statewide.

#### Westbrook Health Services

1011 Mission Drive  
Parkersburg, WV 26101  
Phone: (304) 485-1781

Website: <http://www.westbrookhealth.org/mental-health>

### ***BreakThru at WVU Reynolds Memorial Hospital***

BreakThru Medical Withdrawal Management is located at WVU Reynolds Memorial Hospital in Glen Dale WV. BreakThru offers medical care through a unique service to stabilize withdrawal symptoms from alcohol, opiates, benzodiazepines or polysubstance. The medical staff at Reynolds provides medication protocols to ease discomfort and decrease relapse during acute withdrawal. All BreakThru participants receive follow-up care in an individualized discharge plans which our staff coordinates for them. Patients from all over WV come to BreakThru for a new start.

#### BreakThru Medical Withdrawal Management

WVU Reynolds Memorial Hospital  
800 Wheeling Ave.  
Glen Dale WV 26038  
Intake Office: (304) 221-4528

Website: <https://wvumedicine.org/reynolds-memorial/services/breakthru/>

### ***Dr. Lee Jones Miracles Happen Center***

This program is a 10-bed facility for males for the treatment of the chemically dependent. The program accepts males 18 years of age and older. The facility will offer residential services, Day/Evening Intensive Outpatient services.

#### Miracles Happen Center

201 Edgington Lane  
Wheeling, WV 26003  
Phone: (304) 242-0217

## ***FMRS – The MOTHER Program***

The MOTHER Program arranges intensive outpatient or residential services for women ages 18 and older who are experiencing losses (such as their job, custody of their children, finances, friends, home) due to their use of alcohol or other drugs. The individual may have tried to quit on her own or may have tried outpatient services with little success.

The MOTHER Program is a six-month program divided into three phases - Early Recovery, Advanced Recovery and Extended Recovery. Treatment services include psychiatric services and medication management and counseling for co-occurring disorders, group counseling and case management. Initially women participate five days a week, then three days a week, and finally one evening a week. Women who participate in the Residential Program reside in housing provided through a cooperative agreement with Pinehaven Homeless and Rehabilitative Services.

Detoxification services are provided for or arranged as needed. Priority is given first to pregnant women, women who are using IV drugs, and women with children. Childcare is arranged, and parenting groups are provided for women with children.

### **A Women's Specialized Residential Program (Long-Term)**

101 South Eisenhower Drive

Beckley, WV 25801

Phone: (304) 256-7146 or 256-7100 after 4:30 pm.

Website: <http://www.fMrs.org>

## ***FMRS – The LEARN Program (Men's Addiction Treatment Services)***

The LEARN Program designs intensive outpatient services for men, ages 18 and older who are experiencing losses (such as their job, family, friends, health or finances) due to their use of alcohol or other drugs of abuse. The individual may have tried to cut back or quit on his own or may have tried outpatient services with little success. Treatment services are held Monday through Friday for five weeks and include psychiatric services (as needed), medication management and counseling for co-occurring disorders, group counseling and case management. Individuals who utilize intensive outpatient services need to have a strong support system in place to assist them in reaching their treatment goals.

The LEARN Program also recommends residential services for men who are addicted to alcohol or other drugs of abuse who have a weak support system in place, and who have demonstrated the need for a structured therapeutic environment along with intensive treatment services. Treatment services, which mirror the services available in the Intensive Outpatient Program, are provided Monday through Friday for five weeks, and residential services are provided through a cooperative agreement with Pinehaven Homeless and Rehabilitative Services. Detoxification services are arranged for or provided as needed.

FMRS – The LEARN Program (Men’s Addiction Treatment Services)

101 South Eisenhower Drive

Beckley, WV 25801

Phone: (304) 256-7144 or 256-7100 after 4:30 pm.

Website: <http://www.fmars.org>

Futures Residential Treatment (Males)

118 Stratton Street

Logan, WV 25601

Phone: (304) 792-7130

Website: Futures Residential Treatment does not have a website.

Residential treatment facility for drug and alcohol addiction; adult males ages 18 and up; referrals from any company; self-referrals; do not accept mental hygiene warrants or court orders; is not a detoxification facility – individual cannot use any subs.

***John D. Good Recovery Center***

John D. Good Recovery Center is a residential substance use treatment facility located in Terra Alta, West Virginia, comprised of a Detoxification Unit and a Recovery Community Program.

The Detoxification Unit is a residential 10-day detoxification program for individuals with a chemical dependency. There are 20 available beds – 10 voluntary and 10 court-ordered or involuntary. Medically monitored detoxification services are provided through a 24-hour available nursing staff and daily appointments with a physician. Treatment services are primarily supportive, and group based. Individuals will participate in group therapy, individual therapy, and a 12-step recovery program. The

Recovery Community is an 18-bed, long-term residential program following a community-based peer-driven philosophy. Essentially, the residents of this 15-18-week program adopt a therapeutic community concept where they rely mostly on themselves and their peers during their recovery. This method teaches self-reliance and positive social skills by reducing dependency on staff. The Recovery Community promotes personal growth and upward mobility through a three-stage process with increasing privileges accompanied by increasing responsibility and expectations.

John D. Good Recovery Center

100 Hopemont Drive

Terra Alta, WV 26764

Phone: (304) 789-3143

Website: John D. Good Recovery Center does not have a website.

## ***LEGENDS (Men's Long-Term Residential Program)***

LEGENDS is a non-medical 90-day residential treatment program for adult males and operated by Southern Highlands Community Mental Health Center located in Princeton WV. LEGENDS offers structured, therapeutic activities in group and individual sessions. Support group meetings are provided in the context of a twelve-step approach. Individuals may be referred to LEGENDS by any source. However, first priority will be given to residents of Mercer, McDowell, and Wyoming Counties of West Virginia.

### LEGENDS (Men's Long-Term Residential Program)

327 Mercer Street

Princeton, WV 24740

Phone: (304) 425-9489

Crisis Hotline 1-800-615-0122 or (304) 425-0122

Website: <http://shcmhc.com/>

## ***New Beginnings Extended Care Program for Women (Long-Term Residential)***

A specialized extended care program for adult women with a primary diagnosis of chemical dependence focusing on long-term problems of abuse and special needs of women in recovery. The program is voluntary but has an initial 12-week commitment phase that can be flexed depending on the specific needs of each resident.

### Valley Health Care

820 Elysian Avenue

Morgantown, WV 26501

Phone: (304) 367-1625

24-Hour Crisis 1-800-232-0200

Suicide Prevention Hotline 1-800-273-8255

Website: <http://www.valleyhealthcare.org>

## ***Pretera's Addictions Recovery Services***

Pretera's addictions treatment services is a full continuum of care that includes outpatient services, short- and long-term residential programs, medically monitored detoxification and transitional living programs which helps provide a safe transition for consumers reentering the community. Pretera Center offers mental health and addiction recovery services for those with co-occurring disorders.

Pretera Center also offers the West Virginia DUI Safety and Treatment Program for the West Virginia Department of Motor Vehicles and can provide assessments and services that meet the state requirements for becoming a licensed driver again.

### Prestera's Addiction Recovery Services

Various Locations in West Virginia // See Outreach locations on pages 11-12

Phone: 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <https://www.prestera.org/services/addictions-recovery/>

## **Adult Transitional Living Programs**

### ***Kanawha Valley Fellowship Home, Inc.***

The Kanawha Valley Fellowship Home is a West Virginia non-profit organization supporting alcoholics who need a chance to build independent living skills in a structured-residential environment.

The Kanawha Valley Fellowship Home offers an environment with personal security and the opportunity to begin a new life by breaking destructive patterns of behavior associated with alcoholism and addiction.

Since its inception, the Kanawha Valley Fellowship Home has helped hundreds of recovering alcoholics return to sobriety, society, and their families.

### Kanawha Valley Fellowship Home, Inc.

1121 Virginia Street, East

Charleston, WV 25301

Phone: (304) 342-8051

Website: [www.kvfh.org](http://www.kvfh.org)

### ***Mid-Ohio Valley Fellowship Home, Inc. (Long-Term Residential) Men's, Women's, and Women with Children's Programs***

The Mid-Ohio Valley Fellowship Home, Inc., is a transitional living program for men, women, and women with children. Their mission is to offer a community where the residents are encouraged to develop good health and work habits and to live cooperatively with one another. The disease of addiction alienates the substance user from his/her family, neighborhood and employment. The Mid-Ohio Valley Fellowship Home eases the re-entry of the recovering person into everyday life.

The following four homes are within the Mid-Ohio Valley Fellowship: 1) a home that serves fourteen male residents, 2) a home that serves six women, 3) a home that serves six women with children, and 4) a three-quarter house that serves four men. The average length of stay for a resident is 6 months. Referrals are accepted from any agency or organization serving chemically dependent people. Self-referrals are accepted provided no intoxication has occurred in the previous 72 hours. Any man or woman expressing a sincere desire to stay sober may be eligible for placement.

Mid-Ohio Valley Fellowship Home, Inc. (Long-Term Residential)

Men's, Women's, and Women with Children's Programs

1030 George Street

Parkersburg, WV 26101

Phone: (304) 485-3341

Website: [www.movfh.org](http://www.movfh.org)

***Pretera's Addictions Residential Services***

Residential services provide 24-hour supervised care for adults that cannot live independently in the community and who would likely have to be hospitalized in a psychiatric hospital without support in their homes

Homeless services can provide referrals for medical issues, help teach people job seeking skills, provide transportation to appointments and help those struggling with homelessness find safe, affordable, permanent housing. Beyond providing supportive services, Pretera Center staff are advocates for chronically homeless. Trained professionals help guide homeless adults through the bureaucracy of other agencies that can seem overwhelming.

Pretera's Addictions Residential Services

Various Locations in West Virginia // See Outreach locations on pages 10 - 11

Phone 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <https://www.pretera.org/services/adult-services/>

***Rainbow House, Inc.***

The Rainbow House, Inc. is a non-profit transitional home for males only.

158 Main Street

Gypsy, WV 26361

Phone: (304) 592-3592

Toll-free: 1-855-552-9679

Website: The Rainbow House, Inc. has no website.

***Rea of Hope Fellowship Home***

Rea of Hope Fellowship Home is dedicated to providing a home for women 18 years of age and older, who are recovering from drug and/or alcohol addiction. Our mission is to provide a safe/positive home environment where mutual support and caring will be provided as a link in the recovery process.

Rea of Hope Fellowship Home

1429 Lee Street  
Charleston, WV 25301  
Phone: (304) 344-5363

Website: <http://reaofhope.org/>

***Mike Heston Serenity Fellowship Home***

200 Columbia Street  
Fairmont, WV 26554  
Phone: (304) 367-1185

Website: Serenity Fellowship Home does not have a website.

Serenity Fellowship home is for males only.

***Southern West Virginia Fellowship Home, Inc.***

Southern West Virginia Fellowship Home, Inc., a drug and alcohol rehab center in Beckley, WV.

Southern West Virginia Fellowship Home, Inc.

201 Woodlawn Avenue  
Beckley, WV 25801  
Phone: (304) 253-1441

Website: Southern West Virginia Fellowship Home, Inc. does not have a website.

## **Adolescent Treatment Services**

***The ADAPT Program***

The ADAPT Program (available in Raleigh County) provides specialized services for twelve or more weeks. Adolescents attend the program four days a week, gradually stepping down the number of days a week until program completion. The program lasts three hours a day and is held during hours that do not interfere with school attendance.

Program services include intensive and supportive groups designed to assist the adolescents in making changes that will enhance their willingness and ability to develop and maintain a drug free lifestyle. Co-occurring disorders are also addressed not only in individual or group counseling, but also by a board-certified child psychiatrist as needed. The program allows for family involvement in the treatment process. Transportation services are provided within a one-hour radius of the program site.

### The ADAPT Program

FMRS Mental Health Council

101 S. Eisenhower Drive

Beckley, WV 25801

Phone: (304) 256-7100 or 256-7111

Website: <https://www.wvcca.org/>

## ***Children and Family Services Program***

The Children and Family Services Program is a community-based program providing a wide range of services for children with emotional and behavioral problems and their families. Services provided by this program include in-home services, out-patient services, psychological services, psychiatric services, and 24-hour crisis services.

### Westbrook Health Services

2121 East Seventh Street

Parkersburg, WV 26101

Phone: (304) 485-1721

Website <https://www.westbrookhealth.org/>

## ***Pretera's Children and Adolescents Services***

Pretera Center offers a family-centered, strength-based approach to services to children and adolescents experiencing behavioral, emotional, substance use or problems with addictions. Effective services include case management, outpatient, intensive outpatient, school-based, intensive care coordination, in-home, addictions treatment, psychiatric services and psychological evaluations.

### Pretera's Children and Adolescents Services

Various Locations in West Virginia

Phone: 1-800-399-7776

Crisis Line: 1-800-642-3434

Website: <https://www.pretera.org/services/children-adolescents/>

## ***Youth Services Systems – Bridges***

Operates emergency shelters for youth. Samaritan House in Wheeling and Helinski Shelter in Moundsville. Operates the only Safe Place program in West Virginia. Has an independent living program to prepare young people to live on their own after they leave foster care—Tuel [pronounced: Tool] Center in New Martinsville. Operates the only private nonprofit juvenile center in West Virginia. Operates a community-based adolescent drug and alcohol program in the Northern Panhandle.

Provides in-home support and skill building for parents in the Northern Panhandle. Offers job skills training and employment programs for youth in the Northern Panhandle. The Wheeling Community Child Care Center, offers day child care.

Youth Services Systems – Bridges

87 15<sup>th</sup> Street

Wheeling, WV 26003

Phone: (304) 233-9627 or 1-800-977-8918

Website: <http://www.youthservicessystem.org/services>

## **Substance use and Mental Health Services Administration (SAMHSA)**

The Substance use and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance use and mental illness on America's communities. SAMHSA website allows users to search for addiction and mental health facilities throughout the United States.

Substance use and Mental Health Services Administration (SAMHSA)

5600 Fishers Lane

Rockville, MD 20852

Phone: 1-877-SAMHSA-7

Website: <http://www.samhsa.gov/find-help>

## **Domestic (Family) Services**

### ***Branches Domestic Violence Shelter***

PO Box 403

Huntington, WV 25708

Phone: (304) 529-2382

24Hour Crisis Line (304) 529-2382

Website: <https://www.branchesdvs.org/>

Branches, Inc. serves Cabell, Lincoln, Mason, Putnam, and Wayne Counties.

### ***HOPE, Inc.***

PO Box 626

Fairmont, WV 26555

Phone: (304) 367-1100

Hope, Inc. serves Doddridge, Gilmer, Harrison, Lewis and Marion Counties.

### ***Family Crisis Center***

PO Box 207  
Keyser, WV 24901  
Phone: (304) 788-6061  
Toll-free: 1-800-698-1240

Family Crisis Center serves Grant, Hampshire, Hardy, Mineral and Pendleton Counties.

### ***Family Refuge Center***

The Family Refuge Center is a community based domestic violence project serving Greenbrier, Pocahontas, and Monroe counties in southeastern West Virginia. They are committed to ending physical, sexual and emotional abuse in families. They encourage and promote healthy family life based on mutual respect and support for all family members.

#### Family Refuge Center

105 S Court Street  
Lewisburg, WV 24901  
Phone: (304) 645-6334  
Toll-free: 1-866-645-6334

Website: <http://www.familyrefugecenter.org>

### ***The Lighthouse Domestic Violence Center***

PO Box 275  
Weirton, WV 26062  
Phone: (304) 797-7233 or 797-0002

The Lighthouse serves Hancock and Brooke Counties.

### ***Rape and Domestic Violence Information Center***

The Rape and Domestic Violence Information Center (RDVIC) provides services to victims of domestic violence, sexual assault, child abuse and incest. RDVIC serves Monongalia, Preston and Taylor Counties. Services are confidential and free of charge and include:

- Temporary emergency shelter
- 24-hour crisis hotline
- Counseling
- Advocacy: support, explain procedures, arrange services and engage in behaviors that enhance victim treatment at the hospital, police station, court, social service agencies and elsewhere.

- Referrals: link clients with other agencies and services that may assist in obtaining housing, financial assistance, legal services, and other services which may be available.
- Support Groups: childcare/tutoring may be available during support groups. Weekly domestic violence groups, bi-weekly incest survivors' groups, additional groups as needed.
- Volunteers: recruit, train, and supervise volunteers. If interested in volunteering contact 292-5100.
- Community Education: implement educational and training programs to increase awareness and promote prevention of domestic violence, sexual assault, child abuse and incest.

#### Rape and Domestic Violence Information Center

PO Box 4228

Morgantown, WV 26505

Crisis Line: (304) 292-5100

Preston County Outreach Office: (304) 329-1687

Taylor County Outreach Office: (304) 265-6534

Website: <http://www.rdvic.org>

#### ***Shenandoah Women's Center***

The Shenandoah Women's Center is the domestic violence and sexual assault crisis, treatment and prevention program in the Eastern Panhandle of West Virginia. Located in downtown Martinsburg (with outreach offices in Charles Town and Berkeley Springs) they provide confidential support, counseling, and emergency shelter, and have a 24-hour hotline for emergency assistance.

#### Shenandoah Women's Center

236 W. Martin Street

Martinsburg, WV 25401

Phone: (304) 263-8522

Morgan County Satellite Office: (304) 258-1078

Jefferson County Satellite Office: (304) 725-7080

24-Hour Crisis Hotline: (304) 263-8292

Website: <http://www.swcinc.org>

#### ***Women's Aid in Crisis***

Women's Aid in Crisis (WAIC) is a member of the West Virginia Coalition Against Domestic Violence, one of 13 licensed domestic violence programs in West Virginia. They serve Barbour, Braxton, Tucker, Randolph, Upshur and Webster Counties. WAIC is also a member of the West Virginia Foundation for Rape Information and Services and one of nine such centers throughout the state providing services to victims of sexual assault. Services are available to all regardless of race, color, religion, disability, economic status, sexual orientation or national origin. All services are confidential and are provided free of charge.

Women's Aid in Crisis

PO Box 2062

Elkins, WV 26241

Phone: (304) 636-8433

24 Hour Hotline: 1-800-339-1185

Texting Line: 304-840-SAFE (7233)

Website: <http://www.waicwv.com>

Women's Aid in Crisis Outreach Satellite Offices:

Randolph/HQ

(304) 636-8433

Tucker County

(304) 478-4552

Barbour County

(304) 457-2691

Webster County

(304) 847-2211

Braxton County

(304) 765-2848

Upshur County

(304) 473-0106

***The West Virginia Coalition Against Domestic Violence Hotline:***

5004 Elk River Road, South

Elkview, WV 25071

Phone: (304) 965-3552

Website: <http://wvcadv.org/>

***Women's Resource Center***

PO Box 1476

Beckley, WV 25802

Phone: (304) 255-2559

Toll Free 1-888-825-7836

Website: <http://www.wrcwv.org/>

Women's Resource Center serves Fayette, Nicholas, Raleigh, and Summers Counties.

***YWCA – Resolve Family Abuse Program***

The YWCA of Charleston has fostered self-sufficiency since 1912 as the city's most diverse and comprehensive network of social service programs our programs and services assist more than 10,000 individuals each year. Through shelter, housing, case management, counseling, education, job-readiness, training, childcare, health promotion and more, the YWCA instills the spirit of productivity and independence in our program participants.

YWCA – Resolve Family Abuse Program

1426 Kanawha Blvd. East

Charleston, WV 25301

Phone: (304) 340-3549

Toll-free 800-681-8663

Website: <http://www.ywcacharleston.org/#!domestic-violence-services/cz0i>

Programs of the YWCA of Charleston include:

***The Alicia McCormick Homes for Battered & Homeless Women & Children***

The Alicia McCormick Home offers battered and homeless women and children a stable transition from shelters to permanent housing. The Homes feature 8 one-bedroom and studio apartments and two 2-bedroom apartments. Residents can stay in the apartments for up to 18 months, which allows them to become self-sufficient before moving out on their own. Supportive services are provided to the residents based on their individual needs. Case management, adult education, job training, skill development in budgeting and parenting, and other services are available during the resident's stay.

The Alicia McCormick Homes for Battered & Homeless Women & Children

1426 Kanawha Blvd. East

Charleston WV 25301

Phone: (304) 415-2682

Email: [mccormick@ywcachaswv.org](mailto:mccormick@ywcachaswv.org)

***YWCA Mel Wolf Child Development Center***

The Child Enrichment Center is a non-profit, tax-exempt organization serving children ages 6 weeks to 12 years. The Center is open from 6 a.m. to 6 p.m. Monday through Friday.

YWCA Mel Wolf Child Development Center

201 Donnally Street

Charleston, WV 25301

Phone: (304) 340-3560

***The Resolve Family Abuse Program***

The YWCA Resolve Family Abuse Program serves the entire family, the abused, the children and the abuser. Most people seeking their services are women and children.

The Resolve Family Abuse Program

Phone: (304) 340-3549

Crisis Line: 1-800-681-8663

Email: [resolve@ywcachaswv.org](mailto:resolve@ywcachaswv.org)

## ***Sojourner's Shelter for Homeless Women & Families***

The YWCA Sojourner's Shelter for Homeless Women and Families is a 75-bed emergency shelter program that provides a safe place of refuge 24 hours a day, 365 days per year to homeless single women, women with children and intact families which are comprised of a married couple with or without children or a single man with custody of his children.

The goal of the program is to address both short- and long-term needs so that residents can become self-sufficient, and ideally, not become homeless again. Specific services provided include:

- Provide temporary shelter with three nutritious meals and 2 snacks per day.
- Basic medication, clothing, and shower/laundry facilities.
- Case intervention, case management, information and referrals as deemed appropriate.
- On-site mental health and substance use counselors.
- Education and job readiness training center
- Assistance with permanent housing and budgeting
- Education and enrichment programs for the children of shelter residents, such as tutoring, study skills, "Learn to Earn" program, arts, crafts, recreational activities, "Read Aloud" program, computer access/educational software, and much more are offered as well.

### **Sojourner's Shelter for Homeless Women & Families**

1418 Washington Street East

Charleston, WV 25301

Phone: (304) 340-3562

Email: [sojourners@ywcachaswv.org](mailto:sojourners@ywcachaswv.org)

## **Consumer Credit Counseling Services**

### ***Consumer Credit Counseling Service of Southern West Virginia, Inc.***

Consumer Credit Counseling Service (CCCS) of Southern West Virginia is a non-profit organization dedicated to helping people solve and prevent debt problems. CCCS has service locations in Beckley, Bluefield, Charleston, Logan, and Teays Valley, WV.

### **Consumer Credit Counseling Service of Southern West Virginia, Inc.**

1219 Ohio Avenue

Dunbar, WV 25064

Phone: 304-720-3640

Toll-free: 1-800-281-5969

Service locations:

Beckley Area:

111 Lebanon Lane  
Beckley, WV 25802  
Phone: (304) 255-2499  
Toll-free: 1-800-869-7758

Bluefield Area:

Green Valley Business Center  
Bluefield, WV 24701  
Phone: (304) 324-5143  
Toll-free: 1-800-313-5097

Logan Area:

(By Appointment Only)  
201 ½ Stratton Street, Suite 407  
Logan, WV 25601  
Phone: (304) 752-4520  
Toll-free: 1-800-281-5969

Teays Valley Area:

Mount Vernon Plaza, Suite 101  
3985 Teays Valley Road  
Hurricane, WV 25526  
Phone: (304) 201-5017  
Toll-free: 1-800-281-5969

***Consumer Credit Counseling Service of the Mid-Ohio Valley, Inc.***

The Consumer Credit Counseling Service of the Mid-Ohio Valley is a non-profit community service organization which helps residents of the Mid-Ohio Valley who are experiencing financial difficulty. It is not a collection agency, nor is it a charity or lending institution. It does not provide funds for paying anyone's debts. Their mission is to provide community service dedicated to delivering professional credit counseling, credit education and debt reduction programs, to promote fair and equal housing to all persons regardless of race or financial status.

Consumer Credit Counseling Service of the Mid-Ohio Valley, Inc.

2715 Murdoch Avenue  
Parkersburg, WV 26101  
Phone: (304) 485-3141  
Toll-free: 800-882-4924

Website: <http://wvcccs.org/>

For more information, corrections, or additions to the material contained in this booklet please contact:

WV Division of Personnel  
1900 Kanawha Boulevard, East  
Charleston, West Virginia 25305

(304) 558-3950

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[www.personnel.wv.gov/SiteCollectionDocuments/Miscellaneous%20Documents/EmpReferral.pdf](http://www.personnel.wv.gov/SiteCollectionDocuments/Miscellaneous%20Documents/EmpReferral.pdf)